Maryland Primary Care Program: Behavioral Health Integration

Program Management Office

What do we mean by Behavioral - Health?

- Mental health and substance use disorders
- Focus on most common and most harmful diagnoses in the primary care setting:
 - Mental health in particular <u>depression</u> and <u>anxiety</u>
 - Substance use disorders in particular <u>alcohol</u> and <u>opioids</u>



Why Behavioral Health Integration?

- Often overlooked
- Frequently worsens co-morbid conditions
- Few existing programs in primary care
- Opioid Crisis- 4th leading cause of death in Maryland
- Frequent cause of avoidable ED and Hospital admission
- Emergency room visits in Maryland fell 8 percent from 2013 to 2016, but the number of patients with behavioral health problems jumped 18.5 percent. Such cases now make up roughly a quarter of all emergency visits in Maryland.
- Key feature in MDPCP and required to move to track 2



Overview of Series

- 1. Overview-today
- 2. Build your team
- 3. Choose what's best for your practice
- 4. Establishing workflows for treatment and referral
- 5. Recruiting Resources
- 6. Registry and Data
- 7. Collaborative Care Model
- 8. SBIRT and MAT
- 9. Coding and Billing



BHI Levels of Care

Screening (universal)

- Registry creation/maintenance
- Risk stratification

Treatment

- Counseling Behavioralist
- Medication Clinician
- Coordination Care Manager

Referral (as needed)

- Psychiatry
- Addiction Specialist

- Coding and billing
- Communication across providers
- Quality assurance



BHI Overview

Identification Of Focus Area

Prioritization
In workflow

Screening
Process and tool

Registry creation and maintenance

Risk stratification Based on scores Communication
Across providers

Behavioral Health Clinical Care Team

Priorities for CQI initiatives



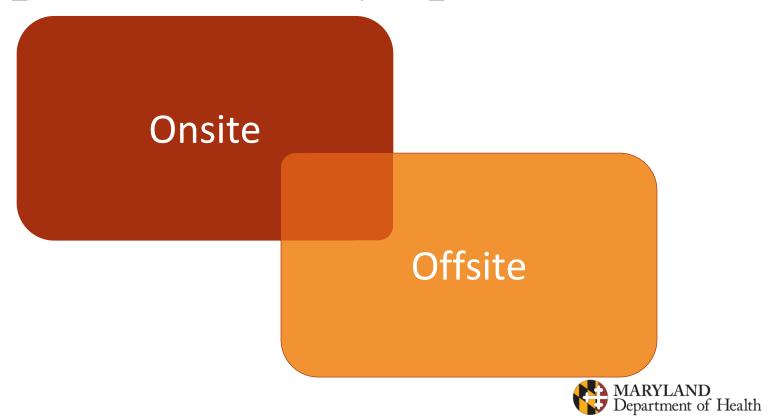
Step 1: Treatment Focus Options

Substance Use Disorders

Mental Health Disorders



Step 2: BH Delivery Options



BH Integration- Onsite

Identification and prioritization

Referral by Care Manager or Provider

Onsite Behavioral
Health Provider
(LCSW, Psychologist,
Psychiatrist)
Possible telehealth



BH Integration- Offsite

Identification and prioritization

Referral by Care Manager or Provider

Off site Behavioral
Health Provider
(LCSW, Psychologist,
Psychiatrist)
Possible telehealth



Identification and prioritization

Referral by Care Manager or Provider

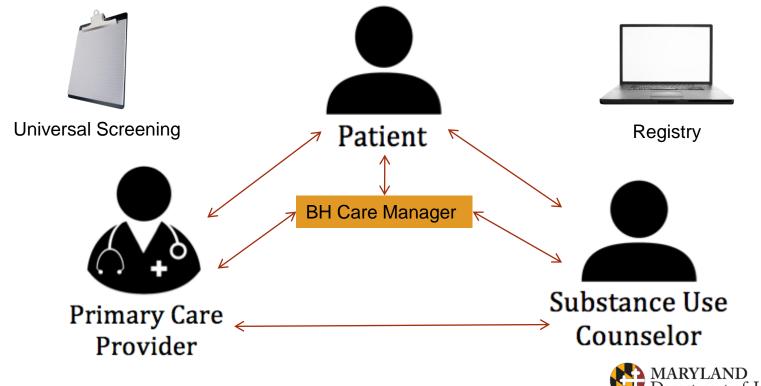
Coordinates with Offsite

Psychiatrist (only)

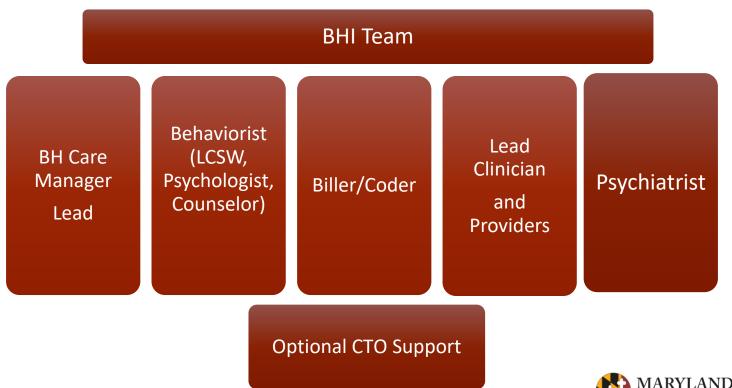
Possible telehealth



Substance Use Integration



Step 3: Build the Team



Step 4: Select Behavioral Health Screening and Identification

- Mental health:
 - PHQ-2, PHQ-9, GAD-7
- Substance use disorders (the "S" in SBIRT):
 - AUDIT-C, NIDA Quick Screen
- Other screening options
- Intuition
- Data Capture Important- Initial and Longitudinal



Step 5: Establish Workflow for-Treatment and Referral

- Team involvement
- Straw man diagram
- Tasks, resources, and responsible parties
- Timeline
- Staff education
- Go live
- Celebrate success
- Evaluation

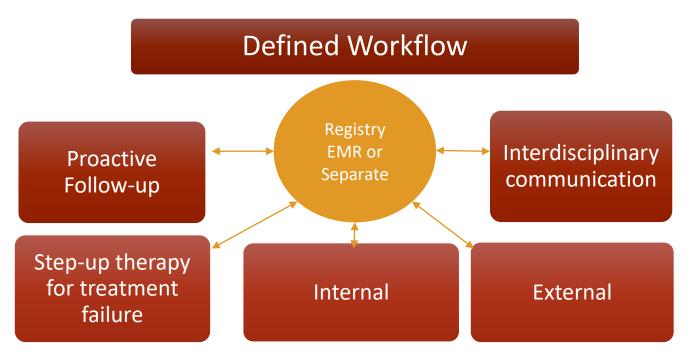


Step 6: Establish Registry

- Patient Identification
- Screening score
- Referral
- Intervention
- Longitudinal follow up
- Care team members
- Primary provider



BHI Workflows – Central Registry





Thank you!



Updates and More Information:

https://health.maryland.gov/MDPCP

Questions: email mdh.pcmodel@Maryland.gov

